

Dear FCC:

I strongly advocate on the Average Speed Answer (ASA) because it is vital for the deaf community members experience the equal access in the same manner as the hearing community members at the instant of the point to point calls. The last I heard that the Video Relay Service (VRS) wants to give at least 2 years in an effort to remedy the ASA dilemma and I beg to differ in this one because it is not fair for us deaf consumers to stand out as second-class citizens and suffer the consequences in the majority world. We demand the same rights now as far as the functionally equivalent is concerned.

The same goes to the usage of the 911 as there is a HUGE majority of misunderstanding that once they own the VRS accessibility, they terminated their land-based phone lines to call for emergency and oops, they did not know that they are required to call 911 on their land-based phone lines; however, if the 911 accepts the cell phone users despite the accessibility on their enhanced emergency database, then my question here is as to why we deafies are refrained from the same usage of the hearing cell phone users.

In regard to the frequent and unexpected change of the IP address, the FCC needs to address that a certain VRS needs to be uniform on the onset of marriage.

Sincerely yours,

~Lynn Z. Null